WeBER Indicator Summary

AREA: POLICY DEVELOPMENT AND COORDINATION

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**SIGMA Principle**

2. Regular monitoring of the government’s performance enables public scrutiny and supports the government in achieving its objectives

**WeBER Indicator**
PDC_P5_I2: Civil society perception of the Government’s pursuit and achievement of its planned objectives

**Indicator approach**

The indicator measures to what extent the civil society perceives through its work and experience that the government actively plans, monitors and reports on its work and through those processes achieves the objectives that it has promised to the public. Measurement of all elements of this indicator is based on a widely disseminated online survey of CSOs to collect their perception by answering questions for each element below. In addition, to complement survey results with narrative, qualitative inputs, focus groups with CSOs with relevant expertise are conducted based on same questions (CSOs working in at least 3 different policy areas in each country – anti-corruption, human and minority rights, social policy). However, only survey results are used for point allocation.

**Summary of the findings**

Survey result have displayed that CSOs have a very poor perception concerning government’s ability to uphold its work plan and deliver objectives it has promised to the public. Less than a quarter (22%) of CSOs “agreed” or “strongly agreed” that there is a direct connection between work plan of the government and actual developments in specific policy areas, and only 5% did so when asked whether government regularly reports to the public on the progress in the achievement of the objectives set in its work-plan. Whereas, when asked if official strategies determine the governments’ or ministries’ action in certain areas 29.3% of CSOs agreed, and only 14.5% found that ministries regularly publish monitoring reports on their sectorial strategies. In addition, regardless of the government’s European Integration agenda, only 14.6% of surveyed CSOs stated that they “agree” or “strongly agree” that priorities of the EU accession process are adequately integrated into the government’s plans, and little less that 10% agreed that government’s reports incorporate adequate updates on the progress against the set of EU accession priorities.

**Specific observations**

N=52 CSOs. The base for this question was n=41 respondents.

**Indicator score**

0 out of 16 points

**Final indicator value**

0 (scale 0-5) \(^1\)

**Measurement period**

23 April – 4 June 2018

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\(^1\) Conversion of points: 0-3 points = 0; 4-5 points = 1; 6-7 points = 2; 8-10 points = 3; 11-13 points = 4; 14-16 points = 5