WeBER Indicator Summary

AREA: POLICY DEVELOPMENT AND COORDINATION

SERBIA

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SIGMA Principle

2. Regular monitoring of the government’s performance enables public scrutiny and supports the government in achieving its objectives

WeBER Indicator

PDC_P5_I2: Civil society perception of the Government’s pursuit and achievement of its planned objectives

Indicator approach

The indicator measures to what extent the civil society perceives through its work and experience that the government actively plans, monitors and reports on its work and through those processes achieves the objectives that it has promised to the public. Measurement of all elements of this indicator is based on a widely disseminated online survey of CSOs to collect their perception by answering questions for each element of this indicator. In addition, to complement survey results with narrative, qualitative inputs, focus groups with CSOs with relevant expertise are conducted based on same questions (CSOs working in at least 3 different policy areas in each country. However, only survey results are used for point allocation.

Summary of the findings

CSOs do not consider the Government’s formal planning documents as too relevant for the actual development in policy areas CSOs are working in as only slightly below 13% of respondents agree (strongly agree or agree) that there is direct connection between the Annual Workplan of the Government and developments in policies being implemented. Similarly, roughly 16% of surveyed CSOs agree the Government reports to the public against the objectives set in workplan and their achievement.

Likewise, level of agreement is significantly low in when asked whether the official strategies determine actions of the Government or ministries in certain policy areas – 17.4%, which is followed with even less total agreement with the statement that ministries regularly publish monitoring reports on sectoral strategies – 15.5%.

The highest level of agreement (both strongly agree and agree) is indicated in relation to the EU accession i.e. if the priorities of this process are adequately integrated into the Government’s plan (slightly above 23%), although still markedly low as in the remaining questions. To that end, around 15% of surveyed CSOs has indicated some level of agreement that in the policy areas they are working in the Government’s reports incorporate adequate updates on progress against the EU accession priorities.

Specific observations

Survey of CSOs was administered through anonymous, online questionnaire. The data collection method included CASI (computer-assisted self-interviewing). N=183, the base for questions in this indicator was n=155 respondents.

| Indicator score | 0 out of 16 points |
| Final indicator value | 0 (scale 0-5)¹ |
| Measurement period | Survey of CSOs: April 23rd – June 4th 2018 |

¹Conversion of points: 0-3 points = 0; 4-5 points = 1; 6-7 points = 2; 8-10 points = 3; 11-13 points = 4; 14-16 points = 5.